

For further information or advice please contact your Richlite Fabricator



The mark of
responsible forestry



richlite®

Use and Care Guidelines
Lifetime Limited Warranty

Richlite® Surface material

Lifetime Limited Warranty for Interior Residential Use

Richlite Company warrants to the owner of the original installation that its Richlite® Surface material will be free from material defects for a lifetime. This warranty applies only to the original owner and is not transferable.

The obligation of Richlite Company and its distributors is limited, at their option, to repair or replace material found to be defective and excludes shipping charges and costs of removal and re-installation. This is a product only warranty, not a fabrication and/or installation warranty.

Richlite Company makes no express or implied warranty, including the fitness for a particular purpose even if that purpose is known to Richlite Company. It excludes implied warranty of merchantability. Richlite Company shall assume no risk or liability for results obtained by the use of products covered by this warranty, whether used singly or in combination with other materials.

This warranty does not cover any damage to Richlite® surfaces caused by improperly installed, used or maintained appliances which are either built into Richlite® or placed or stored on Richlite® surfaces.

Laws and building safety codes governing the design, engineering and construction of installations vary widely. Richlite Company assumes no responsibility or obligations with respect to the selection of product for the installation or the design, engineering and construction of the installation. Architects, engineers and designers alike need to review technical specifications of Richlite® surfaces to determine if Richlite® surfaces suit the intended purpose.

This warranty does not cover any conditions or damages resulting from accidents, alterations, misuse, abuse, acts of God, excessive humidity, excessive heat and temperature, fading, patina or discolouration over time. Richlite® surfaces are a paper-composite material and will patina over time. "Patina" is a natural occurrence in the product and Richlite Company makes no express or implied warranty covering the extent of patina in the Richlite® surface. This warranty also does not cover any condition or damage resulting from the removal of the product or re-installation in the same or different application.

This warranty does not apply to conditions caused by normal wear and tear upon the product.

To obtain warranty service, contact the dealer from whom you purchased the product. Your dealer will work with their regional distributor and Richlite Company to promptly repair or replace any defective pieces. Warranty claims must be accompanied by proof of purchase as well as details regarding the nature of the problem, location of the product, etc.

This warranty is exclusive and in lieu of other obligations, liabilities and warranties. **In no event shall Richlite Company or its distributors be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee.** Some states do not allow the exclusion or limitation of incidental or consequential damages so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may have other rights that vary from state to state.

ROUTINE CLEANING AND UPKEEP

Richlite surface is a dense, durable, attractive material designed to stay beautiful for the lifetime of your kitchen, bath or office space. A simple wipe with a damp sponge on a regular basis will maintain its beauty. Alkaline soap such as regular dish soap will gradually dull the surface, this usually occurs around the sink area. Howards Naturals Wood Cleaner and Polish will slightly renew the lustre if used on a regular basis.



REMOVING STAINS

Generally speaking, Richlite resists stains quite well. As with most materials, there is a potential for some staining. With stubborn stains, try a non-abrasive household cleaner. Avoid using bleach products or abrasive cleaners. Plain yogurt can be used to pull stains from lighter coloured material.

REPAIRING SCRATCHES AND BURN MARKS

Richlite resists scratches and burns, but like most surfaces, can potentially be damaged by cutting directly on the surface or setting a hot frying pan on the surface. Richlite recommends the use of cutting boards, hot pads and trivets to protect the surface from potential damage.



General wear in small areas can be spot treated with Richlite Colour Enhancer. Apply the finish in small amounts with a clean rag, and rub it into the worn area. Follow immediately with a dry clean rag to buff the finish into the adjacent surfaces.



For larger scratches, tough stains or gouges, please contact your Richlite fabricator or distributor for repair advice. In most cases, it is preferable if the installer refinishes the surface. Light scratches and burn marks can be refinished using a Maroon ScotchBrite® pad.

It is important to note, the refinished area will noticeably lighten compared to the surrounding surface area. Richlite surfaces are made of paper which, like wood, patinas – or darkens – over time, especially in the lighter colours such as Yellow Island or r100. The recently sanded area will eventually patina and match the remainder of the counter surrounding it. In order to avoid affecting one spot, lightly refinish the entire section of the counter.



GENERAL PRECAUTIONS

Richlite is stain resistant to nearly all kitchen related substances with the exception of some raw meat juice such as liver, high-alkaline fruit or vegetables such as papaya and red beet and high-alkaline soaps such as automatic dishwasher powder and oven cleaners, when left in contact for a prolonged time.

The lighter colours in the Richlite colour range will show stains more than darker colours. Additionally, grout (which is a high alkaline product) will lighten darker-coloured Richlite counters and darken the lighter tones. Cover the surface with a protective sheet when installing tile around countertop areas.

Avoid using bleach products, abrasive powdered cleaners and the abrasive side of sponges, as this may also scratch the surface.